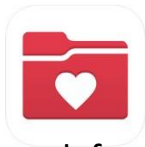


MediSys Telehealth Quick Reference Patient Guide

[Spanish](#) [Chinese Simplified](#) [Chinese Traditional](#) [Spanish](#)

Accessing your MyChart Account

1. You can access your MyChart account from the MyChart App available from your App Store or by browsing to <https://mychart.medisys.org/MyChart>.
**Telehealth Visits requires Zoom Cloud Meetings app on your mobile device to connect.*



MyChart (Epic)
Your secure health connection
Epic
#1 in Medical
★★★★☆ 3.5 (3.2K Ratings)
Free



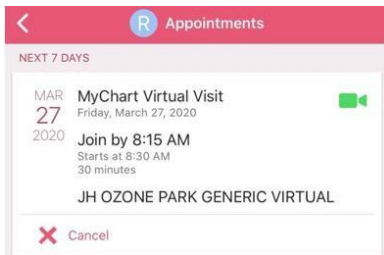
ZOOM Cloud Meetings (Zoom)
Meet Happy
Zoom
#1 in Business
★★★★☆ 4.5 (5K to 10K)
Free

2. Search for MediSys Health Network as your healthcare provider and login.

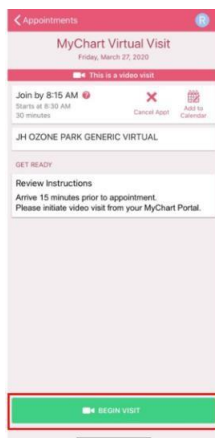


Beginning your Telehealth Visit

1. Click on Appointments and select your upcoming Virtual Visit appointment.



2. Click Begin Visit to connect to your visit.



Important Things to Know

Video visits allow providers to interact with a patient from home or on the go through live audio and video like a regular office visit.

Patients are required to have an active MyChart account to connect to video visit.

Please join meeting 15 minutes prior to your scheduled appointment time.

Please contact (718) 206-5988 or email mychartsupport@medisyshealth.org for assistance.

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